



THE CLUBS OF KINGWOOD

A Member of the ClubCorp Family

KINGWOOD WATER PARK INFORMATION GUIDE

2020

**Kingwood Fitness and Sports Center
Kingwood Country Club
1700 Lake Kingwood Trail
Kingwood TX 77339
281.348.2205**

KINGWOOD WATER PARK INFORMATION GUIDE

Welcome to the Kingwood Water park at the Clubs of Kingwood. We are pleased to have you as a Member or as a guest and hope that you enjoy your visit.

This guide is designed to inform our visitors of the amenities, policies and practices of the Water park. Please let one of our Employee Partners know if there is anything we may do for you to make your visit more enjoyable. We are glad you are here!

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General Information & Hours of Operation, Summer 2013

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Section 5:

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- Smoking Policy
- Outside Food and Beverage Policy
- Statement on age limit at the adult pool and adult pool area
- Policy on the use of personal floatation toys and equipment (PFD)
- Policy on Inclement Weather

Attachments:

- “Nanny” Agent Release Form for Minors
- Activity Release Form for Minors and Emergency Medical Treatment

General Information & Hours of Operation

The Director of the Sports and Fitness Center in partnership with D.S. Recreational Services and Pool Guardians, Inc professionally manage the Clubs of Kingwood Water park.

The Water park consists of five recreational areas:

1. The Adult Pool
2. The Big Kahuna waterslides and landing pool
3. The Family Pool and diving area
4. The Lazy River
5. The Splash Pad play area

Each area is unique and may have different rules and policies. For your safety and enjoyment please take a moment and review this guide so that you may become more familiar with each of these unique areas of the park.

Hours of Operation - Summer 2020

Lifeguards on duty at all times, except for in the adult pool area.

May 2 - May 30

Open weekends only (Saturdays and Sundays)

Memorial Day Party, Monday, May 25 11:00am – 8:00pm.

Monday	Closed (except on Monday, May 25 for Memorial Day)
Tuesday-Friday	Closed
Saturday-Sunday	10:00am – 8:00pm
Memorial Day	11:00am – 8:00pm

June 5 *The last day of school is Friday, June 5—Early release*

Friday, June 5	4:00pm – 8:00pm
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June 6 – August 9

Monday	Closed
Tuesday-Friday	11:00am – 8:00pm
Saturday – Sunday	10:00am – 8:00pm

August 11 – September 30

School begins Tuesday, August 11. Open weekends only August 11—September 30.

Monday – Friday	Closed
Labor Day Party	Monday, Sept 1 for Labor Day 11:00am–8:00pm
Saturday – Sunday	10:00am – 8:00pm

Section 2:

Member Services and Amenities

Water Park Family Cabanas

For your comfort and enjoyment, the Kingwood Water park hosts nine Cabanas located throughout the park. The use of the Cabanas is done through the Cabana reservation system on the ClubLife Mobile App. There is a \$25 fee for Cabana rental. Please contact our Welcome Desk for more information at 281-348-2205.

Cabana Reservation System - *Reservations are highly recommended, but are not required.*

1. There is a \$25 charge for cabana rental per day, per 2-hour rental.
2. Reservations are only made through the ClubLife Mobile App or by calling 281-358-2171.
3. Members may reserve only one cabana per day, for one reservation time. No exceptions.
4. Reservations may be made up to 10 days in advance. No exceptions.
5. Reservations will be accepted on a space available basis.
6. Cabana reservations available Tuesday – Sunday. The park and pool-side service are closed on Mondays.
7. The Clubs of Kingwood's 24-hour cancellation policy is in effect for cabana rentals.
8. Reservations who have not arrived 30 minutes after reserved time will be considered a no-show and will be considered cancelled. The cabana may be forfeited to another family at this time.
9. Cabana reservations are available to Members and their guests only.
10. Cabanas #1, #2 and #3 are located in the Adult Pool area and are for use by adults, ages 18 and over only. No children allowed.

Food & Beverage – Kahuna Café and the Field Bar

Our Pool Snack Bar and our indoor Deli offer a delicious menu, including meal items, a children's menu, and a selection of snacks, and non-alcoholic and alcoholic refreshments. All food and beverage consumed at the pool must be purchased at one of the Club outlets.

- No outside food and beverage may be brought into the Water park
- No food or drinks allowed in the pools or on the Splash Pad

Water park Towel Service

Pool towels are available to be checked out at the water park desk. There is no charge for the towels. However, there is a charge of \$25.00 for each lost or non-returned towel.

The Fitness Center Pro Shop

Miscellaneous sundry items are available for sale at the Fitness Center Pro Shop.

Private Parties

We have a Private Party area designated inside the water park – perfect for birthdays, family reunions, and corporate outings. Contact Private Events, at 281-348-2210 for more information.

Locker Rooms

The men's, women's and family locker rooms are located near the entrance to the water park. Day use lockers are available inside the main water park entrance gate. For safety reasons (slippery floors) we ask swimmers not to use the Fitness Center locker rooms located inside the Fitness and Sports Center.

Swim Lessons

We offer Red Cross swim lessons for kids and adults, ages 6 months and up. Classes are held May – August. Call the Welcome Desk for more information. 281-348-2205

Section 3:

Policies for Members and Their Guests

Keeping our Children Safe:

Policy on Minors Entering the Water park

A minor is any youth, ages 17 and under. All required permission forms may be found on-line at www.theclubsofkingwod.com, at the welcome desk, or inside this handbook. Forms are kept on file for the season.

Member Children, ages 13 - 17:

Members who wish to have their children, ages 13 – 17 enter the water park without a parent or guardian must have an **Activity Release – Minor** form and **Emergency & Medical Treatment** form completed and on file at the pool desk before the child may enter..

Member Children, ages twelve (12) and under:

Minor children must have an adult accompany them at all times.

When a Member's child is accompanied to the water park by an adult guardian other than the parent (Example: babysitter, grandparent, nanny) the parent must fill out an authorization, or **“Nanny Release Form”** for that guardian prior to the child entering the water park with the adult.

Minor Children as Guests of Members:

When a Member brings a guest to the water park who is a minor, the Member must present a completed **“Nanny” Agent Release Form for Minors** for the child. There are no exceptions. Please plan accordingly. In addition, an adult Member must accompany non-member children.

Keeping our Children Safe:

Policies for our Youngest Members

Children five (5) years of age and under

The Swim Test

Children this age must pass a swim test with one of our lifeguards before they are allowed to swim in the family pool, the lazy river or waterslide areas without an adult, and before they will be allowed to use the diving boards. Once they pass the swim test, they will be required to wear a water park wristband in order to enter these areas. The pool desk will maintain on file the names of all children who pass the swim test for the season.

Swim Diapers

All children who are not toilet trained must wear a swim diaper along with their bathing suit when in the water.

Guests of our Members

All guests of Members must be registered at the pool desk for each and every visit. Guests must be accompanied at all times by the Member inviting them.

Guest fees: \$10 per child (17 years old and younger)
\$15 per adult (18 years old and older)

Guest fee is good for access to the water park for the day of purchase

Guests are required to observe all rules and etiquette established for the water park. Members will be responsible for all actions of their children and /or guests. Gross or repeated violations by the guest of a Member will result in disciplinary action and may result in the expulsion from the water park of both the guest and possibly the Member host.

Grandchildren and Grandparents of our Members

Member's grandchildren and the Grandparents of Member's children will not have to pay a guest fee.

Member "House Guest" Program

The Clubs Of Kingwood has a special discounted "house guest" fee program for out-of-town guests staying for up to a week. A "house guest" is defined as any individual visiting a Member's house whose driver's license zip code is outside the 75-mile radius of the Greater Houston area.

House Guest Fee: Regular guest fees the first visit, half price the following 6 days.

Length of time: maximum of 1 week.

Dress Code

- No cut-off shorts or shorts allowed in any of the pools. Bathing suits only.
- All children who are not toilet trained must wear a swim diaper along with their bathing suit when in the water. A diaper cover is also recommended.

Section 4: For Your Safety: Rules of the Water park

Members and Guest Safety

The safety of our Members is our number one concern at all times. Management, in its sole discretion, reserves the right to close the pool, amend pool rules or policies, discipline or expel Members or guests from the pool area or take any other action if it is in the interest of the safety of any and all pool participants.

Health Policies

- Admission to the water park pool may be refused to anyone with diarrhea, any type of infectious disease, open sores, wounds or rashes.
- In order to comply with local health codes for fecal and other contamination, all children who are not toilet trained must wear a swim diaper along with their bathing suit when in the water. A diaper cover is also recommended.
- Pools will be closed immediately for an indefinite period of time if fecal matter is found in the pool area, as per the Harris County Health Regulations.
- Many chemicals are used to maintain a clean and safe pool environment. These chemicals are kept locked up and safely away from everyone using the pools. Please see a lifeguard or pool staff immediately if you think you or someone may have accidentally come in contact with any pool chemicals.

First Aid

All lifeguards are trained in first aid. In addition, first aid supplies are located at the pool desk for any minor injuries, scrapes, bruises, sunburn, etc. **An Automated External Defibrillator (AED) is kept at the pool desk.**

Items Prohibited from inside the Water Park

- No glass is allowed inside the water park
- No personal toys, bicycles or skateboards are allowed in water park
- No smoking inside the water park
- No chewing gum allowed in the water park
- No outside food and beverage may be brought into the water park
- No food or drinks allowed in the swimming pools or on the splash pad

Inclement Weather

The lifeguards and club management reserve the right to close the water park for any period of time due to inclement weather, as recommended by the American Red Cross. This may include the threat of or actual occurrence of rain, hail, thunder, lightening, etc.

The water park will be closed immediately in the case of inclement weather and it will not re-open until it is deemed safe. We ask that all Members and guests exit the pool immediately if asked by a lifeguard or club employee.

Our complete Inclement Weather Policy may be found in Section 5 of this guide and on-line at theclubsofkingwood.com

GENERAL WATER PARK RULES

1. **WARNING:** Always use due caution and swim at your own risk and responsibility. Never swim alone.

2. The lifeguard is in charge at all times and has full authority to enforce all rules, both written and unwritten.
3. Horseplay, such as running, pushing, dunking, or excessive splashing, is not permitted.
4. Profanity, improper behavior, or vulgar remarks are prohibited. No loud or offensive music will be allowed.
5. Please take a shower and use the restroom before entering the pool.
6. No glass is allowed inside the pool area.
7. No weapons, toys, bicycles or skateboards are allowed in pool area.
8. No smoking or chewing gum is allowed in any of the pool areas. Smoking is allowed in designated areas near the adult pool only.
9. No outside food and beverage may be brought into the pool area. No food or drinks allowed in the pools. Please refer to the “Outside Food and Beverage” policy in Section 5.
10. Admission to the pool may be refused to anyone with diarrhea, any type of infectious disease, open sores, wounds or rashes.
11. Children twelve (12) years of age and under must be accompanied by an adult who is either a parent or legal guardian. Children under the age of twelve (12) must be supervised at all times. Children under the age of five (5) must pass a swim test in order to be allowed to swim in the family pool. Please refer to “The Swim Test” policy in section 5.
12. No cut-off shorts or shorts allowed in the pool. Bathing suits only. All children who are not toilet trained must wear a swim diaper along with their bathing suit when in the water. A diaper cover is required. Please refer to “The Dress Code” in section 5.
13. Any child wearing a flotation device needs constant parental supervision in order to assure the child’s safety. These flotation devices can deflate or come off without warning.
14. All personal property brought to the pool or pool area is brought at the sole risk of the participant.
15. Club management and the pool staff have the authority to remove any person who is posing a threat to himself or others or behaving in an inappropriate manner.

AREA-SPECIFIC WATER PARK RULES

THE ADULT POOL AND ADULT POOL AREA

1. Use of the adult pool and the adult pool deck is limited to adults, 18 years of age or older.
2. No lifeguards on duty at the adult pool.
3. Please obey all instructions from the water park lifeguards.

THE FAMILY POOL

1. Children five (5) years of age and under must pass a swim test with a lifeguard in order to be allowed to swim in the family pool without a parent in the pool with them. A wristband will be required. Please refer to the “Swim Test” policy in section 5.
2. Children five (5) years of age and under must pass a swim test with a lifeguard in order to use the diving boards. A wristband is required to use the diving boards.
3. Any child wearing a flotation device for their safety needs constant parental supervision in order to assure the child’s safety.

WATER SLIDE AND LANDING POOL

1. Members using the slides must be 48” inches or taller, be at least 6 years old – or - be able to pass the same swim test required for the family pool. If you successfully pass the swim test there are no height requirements and no limitations on which slide can be used. Refer to the “Swim Test” policy in section 5.
2. Only one (1) person is allowed on the stairs or in the slide at one time. No doubles, chains or trains allowed.
3. Slide only in the seated, feet-first position. No diving, jumping, twisting or stopping in the flume. Keep arms and legs inside of the flume.
4. After sliding into the pool, please swim to the edge and leave the pool to allow space for the next slider.
5. No tubes, mats or life jackets are permitted in the flume.
6. No recreational swimming, wading or sitting allowed in the landing pool.

DIVING BOARDS AND DIVING POOL

1. Children five (5) years of age and under must pass a swim test with a lifeguard in order to be allowed to use the diving boards. A wristband will be required. Please refer to the “Swim Test” policy in section 5.
2. Only one person on the ladders or diving boards at a time.
3. Wait until the previous swimmer moves out of the diving well before diving.
4. After diving, please move out of the diving well to make way for the next diver.
5. Do not hang, bounce or play on the diving boards.

LAZY RIVER

1. Patrons must be 48” or taller and be at least 6 years of age, or pass a swim test in order to ride a tube alone. Please refer to the “Swim Test” policy in section 5.
2. Only one person is allowed on a tube at a time except an adult with a child who can not ride alone.
3. When finished riding, please return tube back to the tube racks at the entry points.
4. For safety reasons, there is a maximum of two tubes coupled together.
5. No climbing or sitting on the walls of the lazy river. Please enter and exit at the ladders or poolside.
6. No walking or swimming is allowed in the lazy river except for an adult who must walk behind a child on a tube for safety reasons.

SPLASH PAD PLAY AREA

1. The Splash Pad is designed for children of all ages; however, children five (5) years of age and under must be accompanied by an adult.

Water Park Swim Test

A lifeguard will administer swim tests. Please ask at the pool desk. The swim test requires the following skills:

1. Swimmer must show that they can swim the entire width of the shallow end of the family pool and back again, unassisted
2. Swimmer must be able to tread water for 60 seconds

A child ages five (5) years or younger who passes the swim test will be required to wear a wristband in order to use the restricted areas of the water park. A record of all children who have passed the swim test will be kept at the pool desk for the season. Parents are asked to check in at the pool desk upon each visit so their child may receive their wristband for the day. ***There are no exceptions***

Smoking Policy

For respect of all our Members and guests in the water park, smoking will be permitted in the designated smoking area on the northeast corner of the adult pool area only.

The water park smoking area is located on the northeast corner of the adult pool deck and is identified by a "Smoking Area" sign. Smoking is allowed for our adult Members and guests, ages 21 and older. Please dispose of your smoking material in the supplied container before leaving the smoking area. Thank you.

Policy: Personal Refreshments and Food

Members and guests are prohibited from bringing in outside food or beverages to the water park. We invite our Members and guests to enjoy a full selection of food and beverage items from the Snack Bar and Deli menus.

Statement on age limit at the adult pool

So that our adult Members may enjoy the adult pool, children and youth age 17 and under are not allowed in the adult pool or adult pool areas at any time. The adult pool area includes the adult pool, pool deck, and cabanas #1, #2, and #3. Reservations will only be accepted for cabanas #1, #2 and #3 by parties of adults who are 18 years and older. We encourage our families with children to enjoy all the other areas of the park.

There is no lifeguard on duty at the adult pool.

Inclement Weather Policy on Water Park Closing

The Clubs of Kingwood is dedicated to protecting the health and safety of all its Members. It is in that spirit the following safety rules apply to our water park:

Rain

The water park will remain open in rain unless it rains hard enough that the guards can not see the bottom of the pools.

Thunder & Lightning

The water park will close immediately in the case of thunder and/or lightning and will reopen at the discretion of the Head Lifeguard. We follow the National Safety Lightning Institute and the American Red Cross recommendation of a 20-minute wait before allowing Members back into the water. In conditions of local lightning, Members will be asked to leave the Water park and wait indoors.

Due to the unpredictability of Houston weather we will do our best to judge when a pool closure is necessary and when we may safely reopen. We will do our best to keep pool closures to a minimum, but may need to close and reopen the water park several times in a day. Please be patient with us as we keep your family's safety in mind.

During a temporary pool closing we invite our Members to step inside the Fitness Center. Shop in our retail shop, bring your children into our Kids Club (appropriate dress required), or enjoy a snack at our Deli while you wait.

Our Lifeguards will let you know when it is safe to go back outside.

You may leave your phone number at the welcome desk and we will be happy to call you when the water park reopens. Our welcome desk number is 281-348-2205.

Have a Wonderful and Safe Summer!



Family Name _____



“Nanny” AGENT RELEASE FORM FOR MINORS

***For Members who wish to have their child escorted to the Water Park
by another adult (Babysitter, Grandparent, Nanny)***

THIS RELEASE AND INDEMNITY AGREEMENT ("Release") is made by the undersigned adult, as parent or legal guardian (the "Representative") of the minor(s) listed below (the "Participant(s)"), to release and indemnify KINGWOOD COUNTRY CLUB, INC., a Texas corporation, its parent company, affiliated or subsidiary companies, and all their respective officers, directors, agents, contractors, employees, heirs, successors, and assigns (collectively, the "Club"), as set forth below.

I, _____, as Representative, hereby give permission for the
Parent/Guardian Name

_____ ("Participant") to attend scheduled activities and/or events with
Child Name

the Representatives or Agents (nanny, babysitter, grandparent) listed below. I will not hold Club legally responsible or liable for any accident or injury that may result from this release and assume full responsibility for the Participant.

- **I realize that my child can be accompanied only by Representative or Agent listed below**
- **I acknowledge that valid picture identification is required by Representative or Agent**

Child – Participant Name: _____
(Please Print)

Parent Name: _____
(Please Print)

Signature _____ Date _____

Representative or Agent: _____
(Please Print)

Signature _____ Date _____

Representative or Agent: _____
(Please Print)

Signature _____ Date _____

The Clubs of Kingwood

ACTIVITY RELEASE – MINOR

Activity: Water Park

Minor's Name (age 13 – 17): _____

Address: _____

City: State: Zip: _____

Parent/Legal Guardian: _____

First Phone Number: _____ Second Phone Number: _____

Emergency Contact: _____

Relationship: _____ Phone: _____

ASSUMPTION OF RISK AND RELEASE AGREEMENT

Assumption of Risk: As parent or legal guardian of participant, I am aware that the Activity involves inherent risks, dangers, and hazards that can result in serious personal injury or death. I am also aware that the Club facilities and/or equipment contain dangers and can cause serious injury or death. **I and participant hereby freely agree to assume and accept all known and unknown risks of injury arising out of the Activity including injury or death that results from Club's negligence, design of the facility and/or equipment, or from any third party.**

Release and Indemnity: In exchange for the Club allowing participant to participate in the Activity, I and participant understand and expressly acknowledge that we, on our own behalf and on behalf of the other members of our family, including spouse, parents, children, heirs, and assigns, release, hold harmless, and indemnify the Club, its parent company, affiliated or subsidiary companies, and all their respective officers, directors, agents, contractors, employees, heirs, successors, assigns, volunteers and guests from all liability for any injury, loss or damage connected in any way whatsoever to participation in Activity that may result from Club's negligence, design of the facility and/or equipment, or from any third party, whether on or off the Club's premises and including any transportation. **BY SIGNING BELOW, I CERTIFY THAT I FULLY UNDERSTAND THAT THIS RELEASE WILL PROVIDE AN ABSOLUTE DEFENSE TO ANY LAWSUIT OR CLAIM AGAINST THE CLUB FOR ANY INJURIES OR DAMAGE THAT I AND PARTICIPANT MAY INCUR BY REASON OF PARTICIPATION IN THE ACTIVITY.**

Property Loss: All personal property brought to the activity is brought at the sole risk of the participant as to its theft, damage, or loss.

Medical. I give my consent to emergency medical care and transportation in order to obtain treatment in the event of injury, as the Club may deem appropriate. **This Release extends to any damage or loss arising out of the medical treatment and transportation provided in the event of an emergency, including the negligent acts or omissions of any health care providers, their agents, employees, or representatives.**

Photograph Permission. I give permission for the Club to use, without limitation or obligation, photographs, film footage, or tape recordings that may include participant's image or voice for purposes of promoting the Club's programs.

Severability. If any provision or portion of this Release is found to be invalid by a court of competent jurisdiction, the remaining portions and provisions of this Release, shall remain effective and shall be construed as if the invalid portion or provisions had not been contained herein.

Signature of Parent/Legal Guardian: _____ **Date** _____
Member # _____

June 24, 2020
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The Clubs of Kingwood

EMERGENCY and MEDICAL TREATMENT

We will do every effort to contact a parent/guardian first. However, if we are unable to contact you we may still need to begin emergency care.

Full name of Participant: _____

Participant's Date of Birth: _____

Allergies: _____

Medications: _____

Medical History (ex. diabetes or epilepsy), Special Conditions/Needs/concerns that we need to be aware of: _____

Family Physician: _____ Phone: _____

Insurance Company: _____ Phone: _____

Group/Policy No: _____

Completed by: _____ Date: _____
Parent/Legal Guardian